Coates

Equipped for anything

Hire made easy with Coates Connect

Control, convenience & confidence

When you hire with Coates, you get more than just equipment – you also get the tools to make your job easier.

Coates Connect is our free customer portal that gives you more control over the hire process, more convenience when managing your hires and more confidence in controlling your costs.

With its simple navigation, user-friendly dashboard and handy traffic light system, the portal helps you manage your equipment and expenditure without the stress.

View information by account, job site or business unit, then monitor off-hire dates, request a hire extension, view invoices, access safety information and export formatted reports – all in one place.
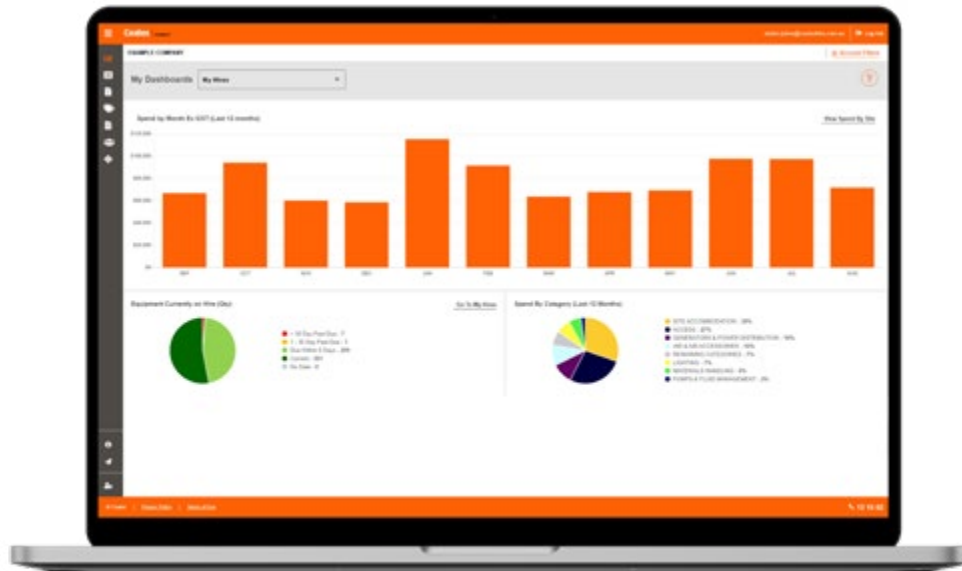
Benefits for your business

✓ **Greater visibility**
View equipment on hire and expenditure across your sites and divisions

✓ **Better equipment utilisation**
Avoid duplicate or unnecessary hires, and transfer idle equipment between sites

✓ **Tighter cost control**
Customers typically save between 3% - 10% on hire expenditure using the portal

✓ **Increased payment efficiency**
Track invoice status and reduce time-consuming invoice disputes

✓ **Improved safety management**
Access equipment manuals, service history and safety information

Quick overview of Coates Connect

At-a-glance insights into your hires and invoices

Get a snapshot of your hire activity and invoice payments so you can stay on top of cashflow.
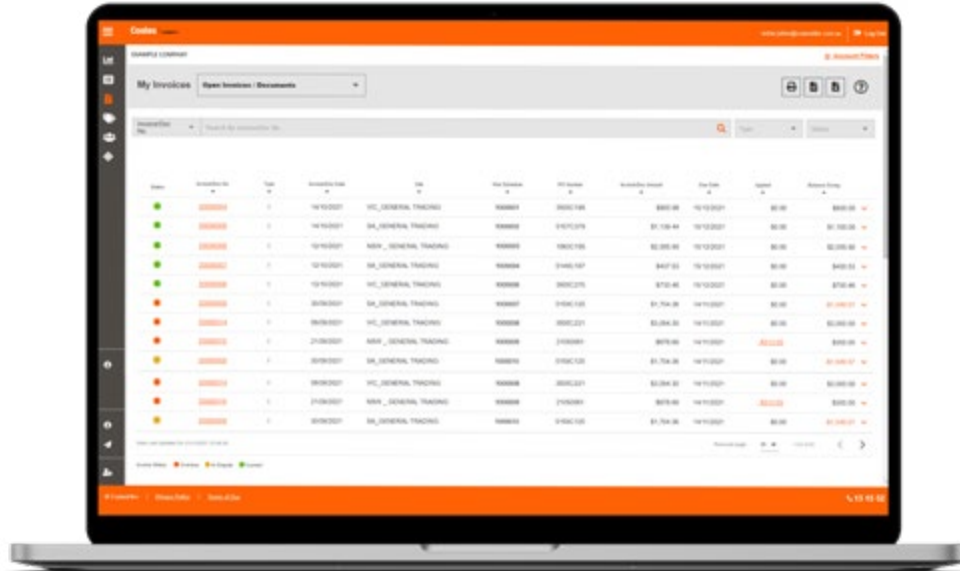

Manage your hires at the click of a button

Easily access information or run reports for equipment on hire, recently delivered or nearing the expected off-hire date. Manage off-hire dates easily using the traffic light system.
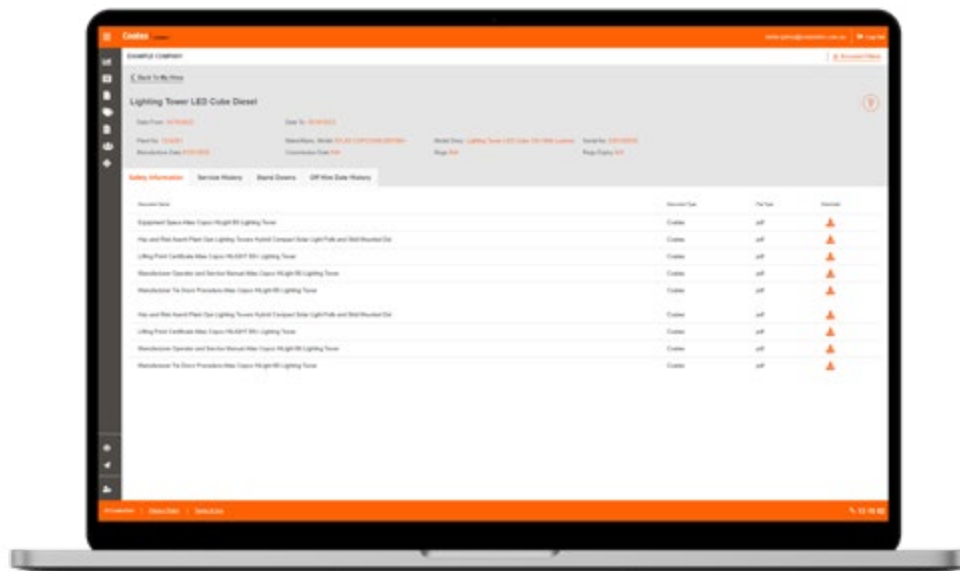
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Streamline invoicing and admin

Instantly know the status of invoices via the colour-coded system. Quickly resolve invoice disputes and save time, money and frustration.
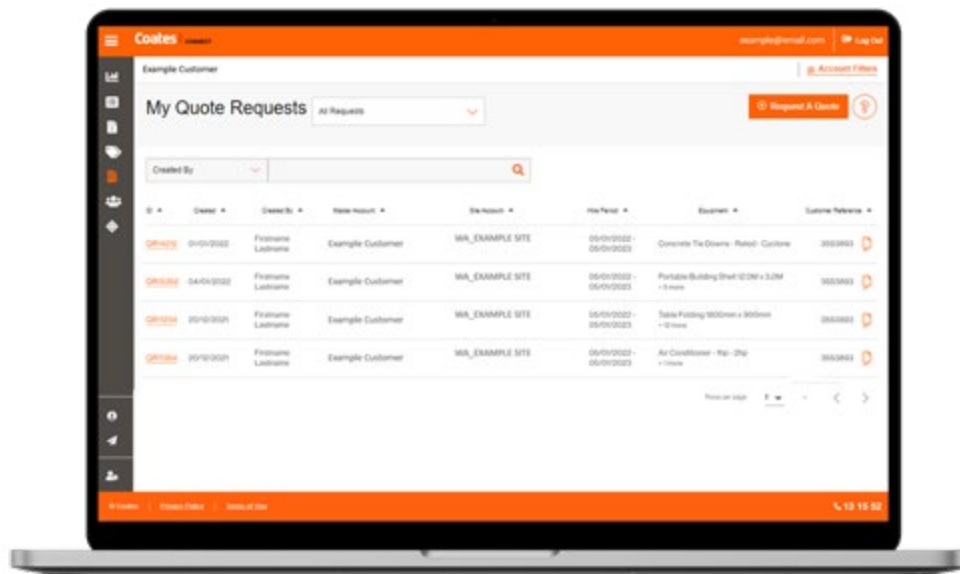

Safety compliance at your fingertips

Download operation manuals and spec sheets, and review service history, risk assessments and compliance documents, to keep your crew safe and make the induction process easy.
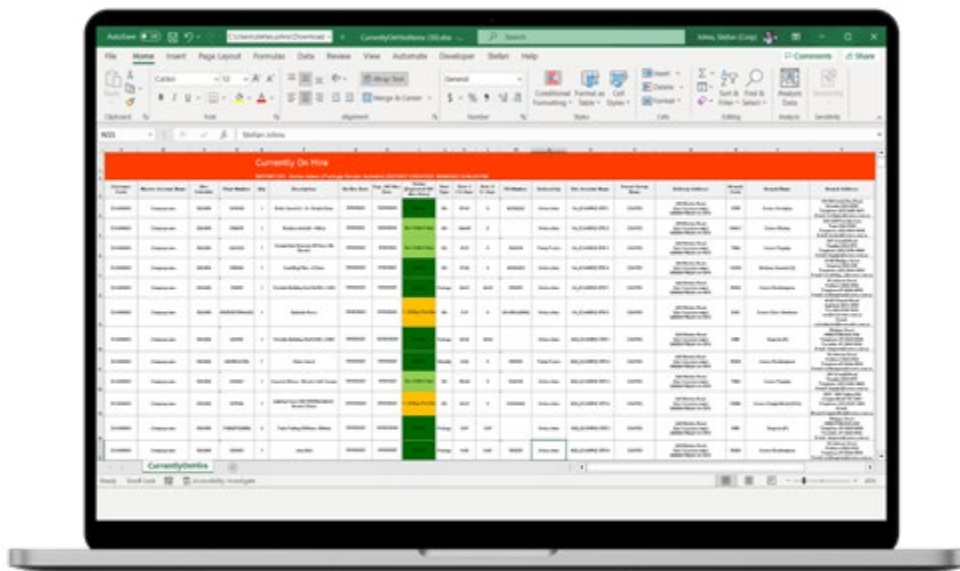
Request a quote

Easily generate an online quote request. View, duplicate and manage all your quote requests in one place for effortless admin.

Set up scheduled reports and alerts

Get reports and alerts automatically sent to your inbox to make it quicker and easier to manage your workload.

Ready to get started?
Speak to your local Coates sales representative today